Roadside Dispatch®

What is Roadside Dispatch?
Roadside Dispatch® provides you with a wide range of roadside assistance programs. This program provides you with security and convenience wherever your travels take you. You can arrange contact with English-speaking attorneys and U.S. embassies and be notified of pricing prior to any service dispatch. This program may be discontinued at any time.

For roadside assistance, call 1-800-847-2869

No membership or pre-enrollment is required. No annual dues. No limit on usage.

• Fuel Delivery – up to 5 gallons (plus the cost of fuel)
• Lockout Service (no key replacement)
• Jump Starting
• Tire Changing – must have good, inflated spare
• Standard Towing – Up to 5 miles included1

For a set price per service call, the program provides:

1 Any vehicle with wheels is covered under the program as long as it can be classified as a Light Duty Car. 'Light Duty Car' means vehicles that weigh 10,000 lbs or less. In some instances, mapping services may not accept vehicles weighing more than 10,000 lbs. 'Medium Duty' or 'Heavy Duty' vehicles weighing more than 10,000 lbs. are covered as Commercial Cards. See Commercial Card for more information.

For more information about the benefit described in this guide, call the Benefit Administrator at 1-800-348-8472, or call collect outside the U.S. at 1-804-673-1164.

Commercial Card
Travel and Emergency Assistance Services

Emergencies can escalate quickly when you are travelling away from home. Something that is relatively straightforward when you are not travelling. Medical emergencies can be particularly difficult when you are away from home. Travel and Emergency Assistance Services are made available to help in case of an emergency while you are travelling away from home. The Benefit Administrator can connect you with the appropriate local emergency and assistance resources available, 24/7, every day, 365 days a year.

What are the specific services and how can they help me?

• Emergency Medical Services: In the event of an emergency medical situation, Commercial Card can help to arrange local medical personnel to assess the situation and arrange necessary medical transportation, if required. Commercial Card can also follow-up to make sure you have been properly handled. All costs are your responsibility.

• Legal Referral Assistance: Commercial Card can help you locate an attorney and arrange for all necessary communications with the attorney. Service providers supplying emergency roadside assistance and towing are independent contractors and are solely liable for their services. Neither Commercial Card nor its service providers can be responsible for the availability, use, cost, or results of any legal advice, legal representation, or other services or goods provided.

What are the specific services and how can they help me?

• Emergency Transportation Assistance: Commercial Card can help to arrange all necessary arrangements for emergency transportation home or to the nearest medical facility. This includes arranging for local medical personnel to assess the situation and arrange necessary medical transportation, if required. Commercial Card can also follow-up to make sure you have been properly handled. All costs are your responsibility.

• Lost, Stolen, or Damaged Commercial Card: In the event of a lost, stolen, or damaged Commercial Card, Commercial Card can help to arrange replacement card. All costs are your responsibility.

• Emergency Travel Arrangements: Helps you through your vacation or business travel reimbursement expenses and assists in the delivery of a replacement ticket to you, should you lose your ticket. All costs are your responsibility.

For more information about the benefit described in this guide, call the Benefit Administrator at 1-800-348-8472, or call collect outside the U.S. at 1-804-673-1164.
are authorized by Your company to rent an eligible vehicle using the company's eligible Account, You are eligible if Your name is embossed on an eligible card issued in the United States or if You

Damage Waiver
Auto Rental Collision
For more information about the benefit described in this guide, call the FORM #TEAS – 2017 (Stand 04/17)
to the terms and conditions may be provided via additional Guide to Benefits mailings, statement contained in this Guide to Benefits may be modified by subsequent endorsements. Modifications Additional provisions for Travel and Emergency Assistance Services...prescriptions filled for You at local pharmacies. It can also help transport critical documents that

Your responsibility.

• Pre-Trip Assistance – can give You information on Your destination before You leave – such as

1. Use Your card to initiate and complete Your entire car rental transaction.

Vehicles and covered

Claim forms will be provided to You. You may also be required to submit the following documents, which Your claim may be denied.

Leases and mini leases

Eligible Person

1. Your claim has been paid, all Your rights and remedies against any party in regard to this claim will be

Automobile insurance, meaning You may only be reimbursed for the amount of Your

$1,

car rental transaction

$1,

Your

Theft or damage due to intentional acts, or due to the driver(s) being under the influence of

$1,

You are involved in a

You are eligible if Your name is embossed on an eligible card issued in the United States or if You

$1,

The Benefit Administrator reserves the right to deny any claim containing

Theft or damage reported more than forty-five (45) days* after the date of the incident

You are involved in a

Your personal automobile insurance, meaning You may only be reimbursed for the amount of Your

Theft or damage due to intentional acts, or due to the driver(s) being under the influence of


1. Use Your card to initiate and complete Your entire car rental transaction.

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