Travel and Emergency Assistance Services are made available to help you in case of an emergency while you are traveling away from home. The Benefit Administrator can connect you with the appropriate local travel and emergency assistance resources available, 24 hours a day, 365 days a year.

To use the services, simply call the
Roadside Dispatch at 1-800-847-2869, or call collect outside the U.S. at 1-804-673-1164.

For roadside assistance, call 1-800-847-2869

What are Travel and Emergency Assistance Services and how do I use these services when I need them?

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To use the services, simply call the free, 24 Hour Benefit Administrator live at 1-800-982-6200. If you are outside the United States, call collect at 1-804-673-1164.

What are the specific services and how can they help me?

• Emergency Message Service – helps You through Your carrier’s lost ticket reimbursement process. Your Guide to Benefits describes the benefit in effect as of 4/1/17. Benefit information in this guide supersedes any prior benefit information that may have been received, copies, tears and staples to Your records. Your eligibility is determined by Your financial institution.

Commercial Card
Travel and Emergency Assistance Services

Emergencies can escalate quickly when You are traveling away from home. Something that is relatively straightforward when You are not traveling, like replacing prescription medication, can be a difficult task when You are dealing with local laws or language barriers. Travel and Emergency Assistance Services are made available to help you in case of an emergency while you are traveling away from home. The Benefit Administrator can connect you with the appropriate local travel and emergency assistance resources available, 24 hours a day, 365 days a year.

Please Note:

Please note that due to occasional issues such as distance, location, or time, neither the Benefit Administrator nor its service providers can be responsible for the availability, use, cost, or results of any medical, legal, transportation, or other services.

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High Auto Rental Collision Damage Waiver works with other insurance

- Expenses reimbursed by your insurer, employer, or employee’s insurance.
- Expenses due to damage or abuse of the vehicle.
- Expenses due to the influence of alcohol, inhalants, drugs, or use of controlled substances, or due to reckless or aggressive driving.
- Expenses due to damage to property due to vandalism.
- Expenses not reimbursed by the original manufacturer.
- Theft or damage resulting from a collision when the rental vehicle is at a car rental company.
- Theft or damage due to faulty parts including, but not limited to, wear, excessive, routine maintenance and repair
- Certification by subsidiaries.

Vehicle and covered loss

- Losses covered under this benefit include, but are not limited to:
  - Full or partial theft of the entire rental vehicle or the部件 covered under this benefit.
  - Full or partial theft of the rental vehicle’s tires, or the rental vehicle’s accessories.
  - Theft or damage to the rental vehicle caused by fire, malicious mischief, or a natural disaster.
  - Theft or damage to the rental vehicle caused by vandalism.
- Theft or damage to the rental vehicle caused by a natural disaster or an act of terrorism.
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Auto Rental Collision Damage Waiver applies

-Whenever Auto Rental Collision Damage Waiver applies, the auto rental company will assume responsibility for the rental vehicle as follows:
- All costs are reimbursable to the policyholder or the insured.
- The completed and signed Auto Rental Collision Damage Waiver claim form must be submitted to the auto rental company no later than thirty (30) days from the date of the incident.
- Only one claim can be submitted for each rental vehicle.
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How to Use Auto Rental Collision Damage Waiver

- If loss, theft, or damage is incurred to the rental vehicle, shredded to the rental vehicle on the rental agreement, decline the rental company’s collision damage waiver.
- Include a copy of the complete guide to benefits, including the liability limits.
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Filing a claim

- A copy of your auto insurance policy that covers the rental vehicle.
- An insurance claim filled out and signed by the insurance company.
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Additional Information

- This benefit is available in the United States and most foreign countries.
- It terminates when the rental company reassumes control of their vehicle.
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- It terminates when the rental company reassumes control of their vehicle.

Auto Rental Collision Damage Waiver is not a substitute for any other insurance that You have, including, but not limited to, any automobile insurance that You have. It is not intended to cover damage to the rental vehicle that is covered by any other insurance that You have. It is not intended to cover damage to the rental vehicle that is covered by any other insurance that You have. It is not intended to cover damage to the rental vehicle that is covered by any other insurance that You have. It is not intended to cover damage to the rental vehicle that is covered by any other insurance that You have. It is not intended to cover damage to the rental vehicle that is covered by any other insurance that You have.